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## Taking the Lead: Courageous Leadership for Today's Public Safety

This course provides public safety professionals of all ranks, sworn and civilian, with practical time-tested leadership lessons learned from the arena. The program has been developed to prepare today's leaders to confront the new reality of heightened transparency and unprecedented expectations.

As one of the nation's most experienced police chiefs, Harry P. Dolan, places a laser-like focus on specific leadership actions and traits that have led to success or failure when navigating challenging times. "We are not doomed to repeat history if we grow to understand that war stories may indeed be case studies. When combined with evidence-based research, these case studies and practical experience contain valuable leadership lessons."

### Course Topics Include:

- How Successful Leaders Get Things Done
- What Research Reveals About What Works
- Performance Theory
- Confronting Undesirable Employee Behavior
- What Effective Leaders do to Motivate
- Build and Maintain Professional Ethics

### GENERAL INFORMATION

**September 9, 2021**

Time: 8:00 a.m. - 5:00 p.m.

Fees: **Trust Fund**

Registration: (727) 341-4492

Facilitator: Lauren Bley

Agency/Self-Registration

<http://workforce.spcollege.edu>

Registration & Hotel information

SEPSI Authorization form Required

*\*Cancellations must be received 14 calendar days before start of class to avoid charge.*

Casual clothing is recommended. Shorts, tank tops and/or offensive T-shirts are unacceptable attire. Law enforcement personnel not in uniform that are carrying exposed firearms must prominently display agency ID and/or badge at all times while on college property.

**Training Calendar** <http://pstc.spcollege.edu/>

## Lead Instructor

The Dolan Consulting Group (DCG) LLC is an organization of public policy experts who address issues related to public service provision organizations, such as law enforcement agencies, corrections agencies, fire departments, emergency medical services, hospitals, and school districts. We provide services such as assessments, training, and research with the goal of improving the operations and outputs of these agencies through evidence-based solutions. Our staff include former public safety leaders, attorneys, and statisticians, all of whom also have real world experience working in government and conducting quality training.