



## Crisis Response & Management CJSTC #1420

This course is designed to provide law enforcement officers with an understanding of the dynamics of a crisis, effective response strategies and tools for positive management of a crisis event. It should not be confused with and is not a substitute for the specialized Crisis Intervention Team (CIT) course. This course will provide criminal justice officers training on legal aspects of and the most effective up-to-date crisis intervention strategies, including advanced de-escalation, diffusion, active listening and negotiation. Students will apply these skills and receive appropriate instructor review and critique during the role-playing scenarios practicum.

Officers will be required to pass a written test with an 80%. There is a mandatory attendance policy. This course is salary incentive eligible unless you have previously attended retired course #053, Crisis Intervention since both courses are identical.



Your Course Is Now  
Ready  
**Register  
HERE**



### Course Topics Include:

- Officer Stress
- Elderly Crisis Issues
- Death Notification
- Juveniles in Crisis
- Developmental Disabilities
- Ethnic/Cultural Differences
- Crisis Dynamics Specific to Women
- Advanced Verbal De-escalation Skills
- Advanced Suicide Intervention Training

### GENERAL INFORMATION

**August 4-8, 2025**

Time: 8:00 a.m. - 5:00 p.m.  
Fees: Trust Funded  
Registration: (727) 341-4492  
Facilitator: Paul Althoff

Agency/Self-Registration  
<https://spcollege.augusoft.net>  
Registration & Hotel information

[SEPSI Authorization form](#) Required

*\*Priority for registration into this class is given to agencies within Pinellas County.*

*Remaining seats will be open to all agencies 14 days from the start date.*

Casual clothing is recommended. Shorts, tank tops and/or offensive T-shirts are unacceptable attire. Law enforcement personnel not in uniform that are carrying exposed firearms must prominently display agency ID and/or badge at all times while on college property.

**Training Calendar** <http://pstc.spcollege.edu/>

### Lead Instructor

Ronald "Doc" Davis has a PhD in psychology with a focus on hostage negotiation, crisis intervention, stress, and Autism. After serving 4 years in the military and 20 years in law enforcement, he retired from the Boynton Beach Police Department as a sergeant in charge of their crime prevention unit. Additionally, he served as the team commander for both the hostage negotiation and critical incident stress management teams. Doc also taught undergraduate college courses for a number of years before deciding to focus on the law enforcement community's training needs.

Doc provides a unique learning experience through his ability to combine his academic, professional and personal experiences into his courses. Whether discussing academic theory, realities faced by law enforcement professionals, or the amazing journey his Autistic son has taken him on, Doc is able to make the most complicated scenarios understandable, relatable, and memorable.